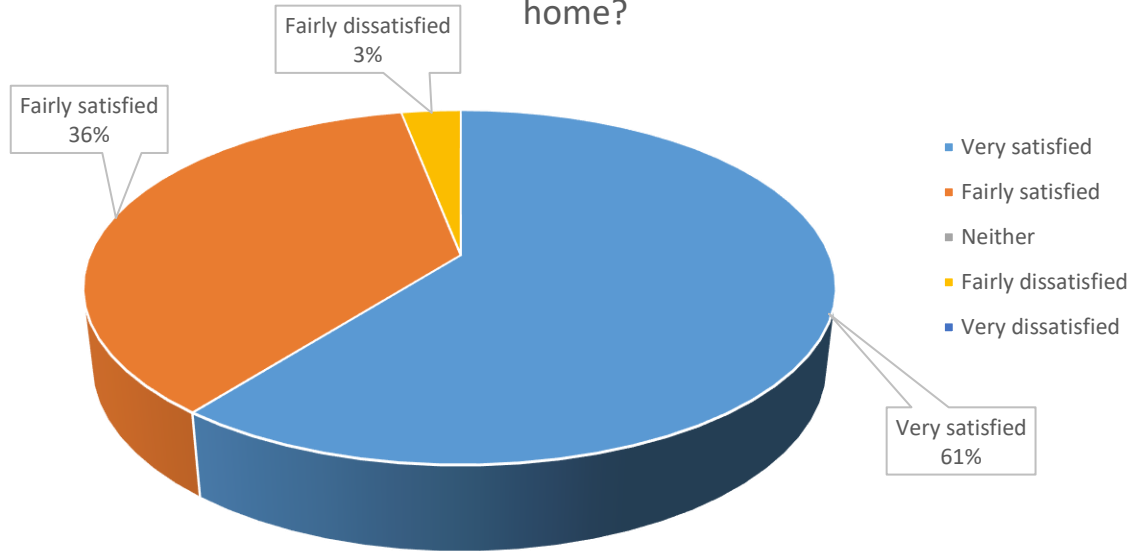


Alderney Housing Association Resident Satisfaction Survey 2024 - Statistics

60% overall response rate (33 out of 55 returned)

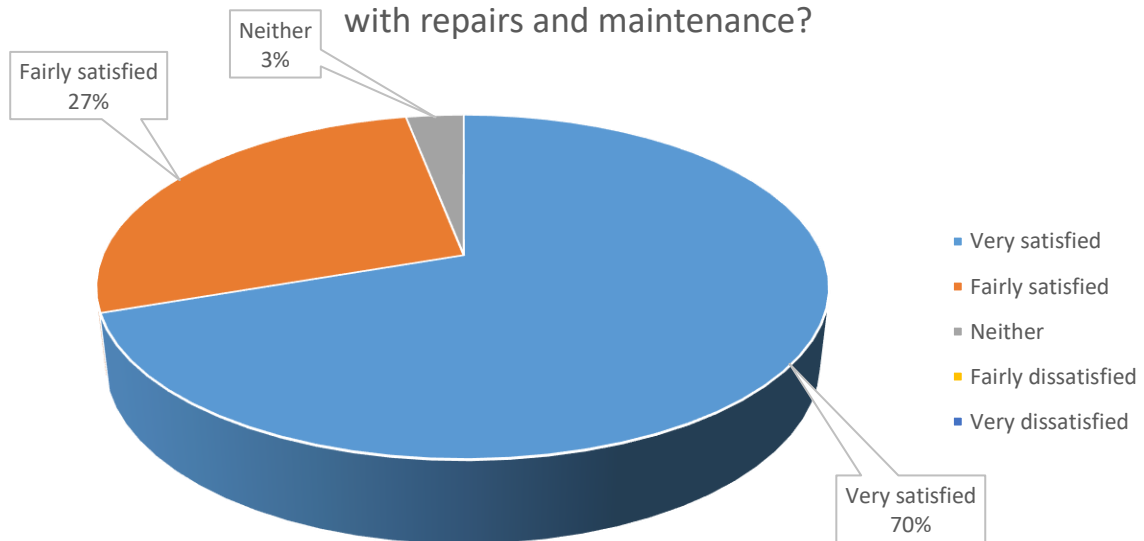
Of those returned:

1. How satisfied are you with the overall quality of your home?



20	60.61%	Very satisfied
12	36.36%	Fairly satisfied
1	3.03%	Fairly dissatisfied

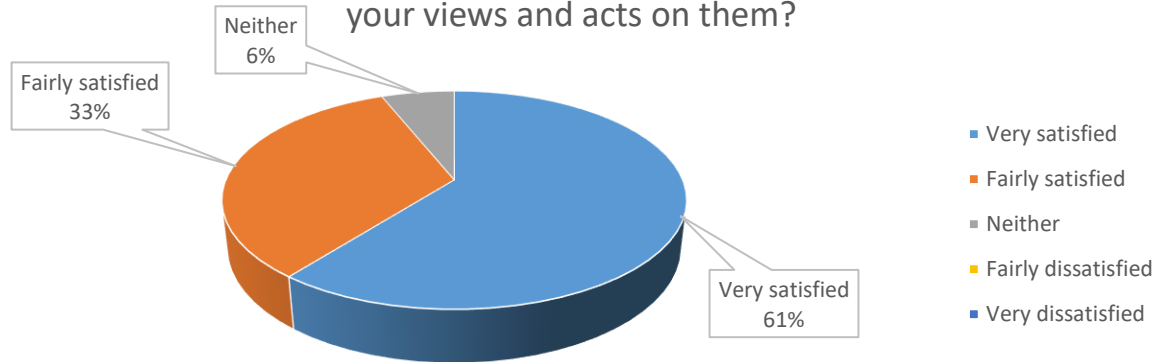
2. Generally how satisfied are you with the way AHA deals with repairs and maintenance?



23	69.70%	Very satisfied
9	27.27%	Fairly satisfied
1	3.03%	Neither

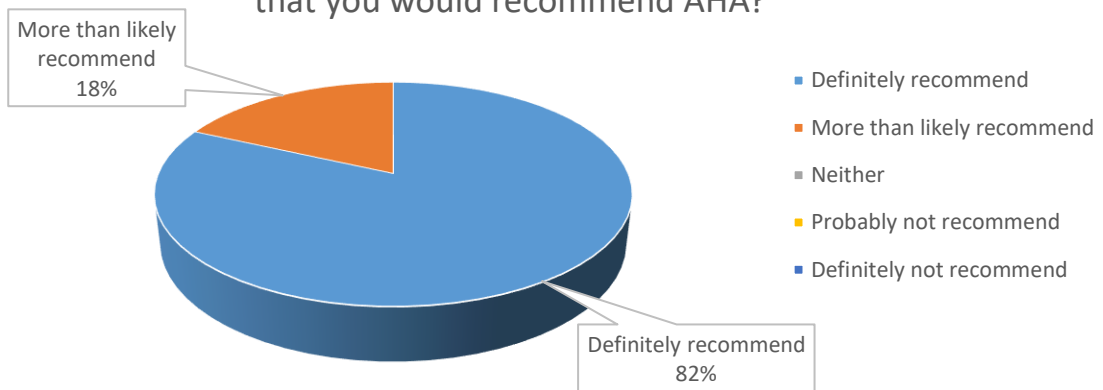
Alderney Housing Association Resident Satisfaction Survey 2024 - Statistics

3. How satisfied are you that AHA communicates and listens to your views and acts on them?



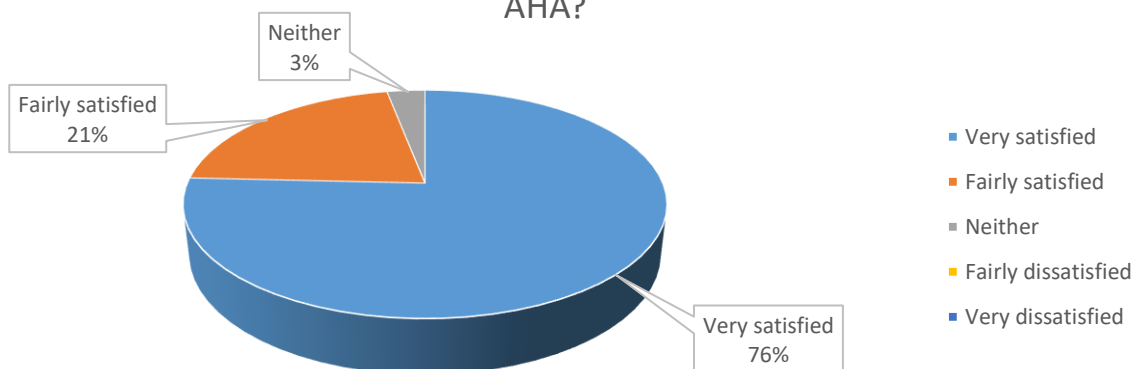
20	60.61%	Very satisfied
11	33.33%	Fairly satisfied
2	6.06%	Neither

4. If a friend of yours was in need of housing, how likely is it that you would recommend AHA?



27	81.82%	Definitely recommend
6	18.18%	More than likely recommend

5. How satisfied are you with the overall service provided by AHA?



25	75.76%	Very satisfied
7	21.21%	Fairly satisfied
1	3.03%	Neither